

Date: May 12<sup>th</sup>, 2021

To: **Whom it may concern**

From: **Mutassem Farrah**  
Ex-General Manager  
Global Technical Services

Re: **RAD-IT ERP Solution**

Dear Sir/Madam,

We contracted RAD-IT for the ERP solution for Global. Global is a service provider for the maintenance and support of multiple electronic items as well as in the business of providing the sale and installation of central A/C solutions.

We found ExaMIn to be an excellent tool that automated all our departments from finance to job costing and provided us all key information to help us plan, budget and execute our business.

RAD-IT personnel were very knowledgeable of the requirements of the business and were very supportive in identifying solutions for areas of concern in our operations that were critical as is the nature of that business.

I was very pleasantly surprised by the depth and focus exhibited by RAD-IT in sometimes going beyond the requirement to attain a solution to a problem that in some cases was not part of the scope of the ERP contract.

I sincerely wish RAD-IT the best for the future.

Thank you.



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Mutassem Farrah  
Ex-General Manager  
Global Technical Services.